Passport Health Plan Kentucky SKY Implementation Roadmap & Key Milestones

	FEB 2020	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2021	FEB	MAR
1 Initiation														
2 Requirements														
3 Execution (Design, Build & Configuration)														
4 Testing & DMS Readiness														
5 Training & Operational Readiness														
6 Go-Live 1/1/2021														
7 Warranty/Transition to Operations (90 Days)														

		FEB 2020	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2021	FEB	MAR
CLAIMS	Medical Claims Processing **COMPLETE**		Finalize Net New Claims Requirements	Claims Solution Design Complete				Claims & Benefits Configuration Complete	Encounters Configuration Complete		Claims, Benefits & Encounters Testing Complete				
CUSTOMER SERVICE	Provider & Member Portals **COMPLETE** / Call Centers **COMPLETE**			Finalize Net New Call Center Requirements				Training Environment Complete	CSR Training Complete	Provider Notifications For Provider Portal	IVR Modifications Complete				
ENROLLMENT & FINANCE	Member Enrollment **COMPLETE** / Operational Finance **COMPLETE**			Finalize Net New Finance Requirements						Provider Notifications For New Payments	InstaMed Testing Complete	New Membership Load & Validation Complete			
CLINICAL	Existing Clinical Programs **COMPLETE**			Finalize Net New Clinical Program Design & Requirements			InstaMed Notifications Of New BH Providers		Identifi / Program Dev & Configuration Complete		New Clinical Program Testing Complete				
RASQ	Risk Adjustment **COMPLETE** / Quality Improvement Programs **COMPLETE**			Finalize Net New Quality Requirements & Design					Quality Enhancement Build Complete		Quality Enhancement Testing Complete				
REPORTING & ANALYTICS	Compliance and Management Reporting **COMPLETE**			Finalize Net New Reporting Requirements			New Reporting Specifications Complete		Reporting Enhancement Build Complete		Initial Reporting Testing Complete			Production Validation Of Reports	
DATA INTEGRATION	Historical Data **COMPLETE**			Finalize Net New Data Integration Requirements	New FTP / Connectivity Established		Solution Design Complete		Build & Test Complete	External Tests With Vendor(s) Complete	Vendor(s) Approval / Sign-Off				
PLATFORM	Management Information System: Identifi **COMPLETE**			Finalize Net New Platform Requirements			Platform Solution Design Complete		Platform Build Complete		Platform Solution Testing Complete				
OPERATIONAL & MARKET READINESS	Market Operations Stand-Up **COMPLETE**			Finalize Net New Operations Requirements	Complete Provider Network Adequacy Review / Compliance Engagement Begins	Define Scope For Readiness	Contracting Complete for Provider Network Expansion / Build New P&Ps & Update Existing P&Ps Complete	Mock Readiness Review Complete	Communication / Change Management Plan Complete	Readiness Audit Complete	Provider Relations Training Complete / Model Office / UAT Complete			Staff Training Complete	